

**Child Welfare Medicaid Managed Care Advisory Workgroup**

**Department of Healthcare and Family Services  
401 S. Clinton  
7th Floor Videoconference Room  
Chicago, IL**

**201 S. Grand Ave.  
1st Floor Video Conference Room  
Springfield, IL**

**Date: March 5, 2020**

**Time: 4:00p.m.**

**MINUTES**

<b>MEMBERS PRESENT (in person)</b>	<b>MEMBERS PRESENT (via phone)</b>	<b>MEMBERS ABSENT</b>
Kristine Herman	Dr. Michael Naylor	Kelly Cunningham
Audrey Pennington for Raul Garza	Helena Lefkow	Josh Evans
Deb McCarrel	Graham Dimmick for Tracy Johnson	Pam Winsel
Lauren Tomko	Anika Todd	April Curtis
Patrick Lindstrom for Laura Ray	Julie Hamos	Nacole Milbrook
Desiree Silva	Mike Wojcik for Ruth Jajko	Leyda Garcia-Greenawalt
	Kashama Nambidi for Ashley Deckert	Karen Cook
	Royce Kirkpatrick	Dr. Marjorie Fujara
	Jamie Dornfeld	Judge Ericka Sanders
	Kathleen Bush	Arrelda Hall
	Kara Teeple	Gregory Cox
	Rashad Saafir	Director Theresa Eagleson
	Director Marc Smith	

**I. Welcome and Call to Order**

The meeting was called to order. Roll call was completed for workgroup members.

## **II. Review of Minutes**

The February 25, 2020 minutes were approved with amendments to the attendance.

## **III. Update on Implementation**

Graham Dimmick from YouthCare provided the following update on implementation.

Soft Launch:

Of the initial priority groups of youth in care who were identified as having a high level of need, 92% have received health risk screenings.

10,000 health risk screenings have been completed thus far for current youth in care, from a total of over 52,000 outbound calls made by health care coordinators.

For former youth in care, who were enrolled in managed care on February 1, 29,000 outbound calls have resulted in a total of 3,691 health risk screenings.

The target date for “go-live” for current youth in care remains April 1, 2020.

### **Questions/Comments from Workgroup**

Q: Are YouthCare staff placed in DCFS field offices and the Advocacy office?

A: Yes, there are eight regional liaisons placed in field offices and one YouthCare staff assigned to the Advocacy office. Another person will be added to the Advocacy office with the anticipation there will be an increase in calls. DCFS will provide additional Advocacy office staff as well.

### **Update on Training**

Jamie Dornfeld provided an update on staff training. DCFS is rolling out training that will clarify the caseworker and health care coordinator roles so both can support youth in care and caregivers. The training goes live on the DCFS Virtual Training Center Monday, March 9. DCFS is working on a tiered plan so that supervisors will be trained first, allowing them to help staff respond and understand the training.

DCFS is asking private (POS) agencies with fewer than 50 staff to complete the training first, and then larger agencies will complete the training. The goal is that all caseworkers and supervisors will be trained by the end of March. We also have a comprehensive plan to come conduct in-person Q and A sessions in the DCFS subregions. Those will be conducted with DCFS field supervisors, YouthCare and the DCFS MCO transition team. The training will evolve as we get feedback – whether changes can/will be incorporated into the existing training or result in the development of additional resources. Notice will go out tomorrow, March 6, for training.

### **Questions/Comments from Workgroup**

Q: Have provider notices gone out on this training?

A: The notice is awaiting approval but will be distributed as soon as possible.

Q: Is the virtual training one that must be taken at a certain time, or can staff take it at their own pace?

A: Staff can register and take the training at their own pace.

Q: Did we incorporate lessons learned from the CHOICES care coordination experience regarding role clarification?

A: Role clarification is one of the major focuses of this training.

Comment: ICOY can help spread the message to the private sector,.

**IV. Transition Plan**

No questions/comments on the plan were provided other than the below items, which were requested to be discussed at a future meeting:

Q: What is DCFS' progress updating rules and procedures, and has anything been put in writing regarding the impact of managed care on Specialized foster care?

Q: Will you be working with relevant Child Welfare Advisory Council (CWAC) subcommittees?

Q: Will there be an update on conversations with the ACLU on this transition?

**V. Public Comment**

None

**VI. Adjournment**

The meeting was adjourned.

**Next Meeting Date and Location: March 12, 2020 4:00p.m.-5:00p.m.**

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